

Need care after hours?
Call the **IEHP 24-Hour
Nurse Advice Line** at
1-888-244-IEHP (4347).
For TTY, call **711**.



Speak with a doctor

The nurse may decide you need to talk with a doctor. If so, they will connect you with a doctor for a phone chat or schedule a virtual visit through video chat.



Talk to a nurse

Our nurses can give you medical advice on the phone or guide you to get the care you need.

Common reasons to call:

- Cough
- Mild fever
- Cold or flu
- Ear pain
- Mild stomach ache
- Sore throat
- Questions about your medicine



Go to an urgent care clinic

Our nurse may direct you to an urgent care clinic, so you can see a doctor the same day. Many clinics are open late, weekends and holidays. Some clinics have X-rays and lab tests. For one near you, visit iehp.org/findcare.

Common reasons to visit an urgent care clinic:

- Mild sore throat
- Mild fever
- Rash
- Nose bleed
- Minor trauma
- Animal or insect bite
- Asthma (non-critical)
- Cuts & lacerations



Call **911** or go to the nearest Emergency Department for emergency medical and behavioral health conditions. Don't wait!